



African Helix
Training

In Pursuit of Excellence and Beyond...



Improving Remittance
Access In Africa

Course Content

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Overview

Remittances are a lifeline for millions across Africa, supporting families, communities, and local economies. This course offers a comprehensive look at the remittance ecosystem in Africa, exploring innovative approaches, digital channels, and policy interventions aimed at making remittance services more accessible, affordable, and secure.



Course Prerequisites

A basic understanding of financial systems or economic development. Familiarity with international money transfer processes (not mandatory). Interest in financial inclusion, regulatory frameworks, or digital finance. No formal degree in finance or



Target Audience

Central bank and financial sector regulators. Compliance officers in banks and money transfer companies. Mobile money operators and fintech innovators. NGO and development finance institution staff.



Course Outline



Duration

In Class: 3 Days (08:30 – 15:30)



Delivery Methods

- On-Site
- Online
- At designated location



What You Get

- Certificate of Completion



Course Dates

- TBA



Course Location

- Johannesburg, South Africa



Course Fees

R 17 275.00 per Learner

(Excluding VAT)



Module 1: The Remittance Landscape in Africa

- Regional remittance inflows & trends
- Role of diaspora communities
- Use cases: consumption, education, health, and business

Module 2: Barriers to Access

- High remittance costs
- Limited rural financial infrastructure
- Regulatory gaps and fragmented markets
- Gender and youth exclusion

Module 3: The Role of Mobile Money and Fintech

- Mobile remittance platforms
- Agent banking networks
- Cross-border interoperability and API use
- Success stories: Kenya, Ghana, Nigeria

Module 4: Regulatory and Policy Enablers

- Licensing and compliance (e.g., MVTS regulations)
- Role of central banks and regional blocs
- AML/CFT and risk-based frameworks
- Intergovernmental cooperation (e.g., ECOWAS, SADC)

Module 5: Designing Inclusive Remittance Solutions

- Human-centred design approaches
- Leveraging behavioural data
- Localization and language
- Product bundling (insurance, savings, credit)

Module 6: Building Sustainable and Scalable Models

- Public-private partnerships
- Donor-funded innovations
- Community-based distribution
- Monitoring and evaluation strategies



Strategic Access Plan:

- Learners will design a practical strategy to improve remittance access in a selected African country, addressing barriers and proposing policy or product interventions.
- Develop a national or institutional remittance access improvement plan



For More Details and to Register, Please Contact

Course Coordinator

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